Credit Unions — Safe & Sound

Banking Concerns in the News Media

Our League Response So Far

Your Credit Union's Experience & How We Can Help



Banking Concerns in the News Media





Banking Concerns in the News Media



- 1) First round of bank failures probably isn't the last during this cycle.
- 2) News chatter over "safety and soundness" of financial institutions has only just begun.
- 3) How can CUs prepare for media relations over the long-term?





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Our League Response So Far...

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Our League Response So Far: 2 News Releases

WHO is local

WHO has a high percentage of insured deposits WHO has wherewithal to serve consumers during volatility WHO advocates for best financial interests of locals

- Compared CU insured deposits vs. banks
- CUs' equity reserves/net worth and safety/soundness
 Locally headquartered/member-owned and democratic
- Trustworthy financial partners and committed in hard times

Serve Main Street, not Wall Street

Reliable/secure option (not-for-profit)



Our League Response So Far: 2 News Releases

Local broadcast, online, & print news media

CALIFORNIA — 336 opens and 23 clicks NEVADA — 38 opens and 12 clicks

Reporters, assistant editors, department editors, editorial assistants, broadcasters, producers, and newsroom managers





Your Credit Union's Experience & How We Can Help





Recent J.D. Power Survey Report (April 27)

Percent of U.S. consumers "very likely" to switch their bank or shift their deposits due to recent banking turmoil...

17% — "switch my bank"

23% — "shift my deposits"



U.S. Print/Online News Media Mentions (combined)

"banks" and "safe"

<u>2022</u>

- 88,300 (Jan April)
- 230,000 (Jan Dec)

<u>2023</u>

- 106,000 (Jan April)
- Potential: 270,00 275,000 (20% increase)

"banks" and "crisis"

<u>2022</u>

- 142,000 (Jan April)
- 334,000 (Jan Dec)

<u>2023</u>

- 190,000 (Jan April)
- Potential: 485,000 490,000 (47% increase)

"banks" and "deposits"

<u>2022</u>

- 49,000 (Jan April)
- 141,000 (Jan Dec)

<u>2023</u>

- 148,000 (Jan April)
- Potential: 375,000 380,000 (170% increase)



Your CU's Experience and How We Can Help

"banks" and "safe"

<u>2023</u>

20% increase

"banks" and "crisis"

<u>2023</u>

• 47% increase

"banks" and "deposits"

<u>2023</u>

170% increase

What are YOU experiencing when it comes to local news chatter on heightened financial awareness? How can the Leagues assist in your media awareness efforts with resources and information going forward?

